

Manager of Information Technology
Housing Authority of Kansas City, Missouri

The Housing Authority of Kansas City (HAKC), a provider of equitable and safe housing, is seeking a results-driven and highly motivated individual to manage the Information Technology needs of the Authority. Reporting to the Deputy Executive Director, the incumbent leads and manages the Information Technology Department in providing, operating, and maintaining the Authority's computing and telecommunications facilities, equipment, and services. This position also serves as the principal advisor on matters related to information systems, cloud technologies, disaster recovery, and telecommunications systems.

Some of Your Activities

- Manages the work of staff including: assigning, planning, and reviewing work, evaluating work performance and completing performance evaluations, coordinating activities, maintaining standards, allocating personnel, selecting new employees, training, acting on employee problems, and recommending and implementing discipline.
- Manages the acquisition and maintenance of IT hardware, software, and telecommunications technology; prepares and maintains IT equipment inventory; coordinates with Department Heads to develop a scheduled replacement plan for hardware, software, and related equipment.
- Ensures the daily production ("Help Desk") issues are resolved within the 48 hour timeframe.
- Supervises IT staff and provides back-up support on an as needed basis.
- Provides technical support and integration of other software platforms on HAKC website for other staff and departments; manages the HAKC public web presence.
- Oversees the deployment and appropriate maintenance of the HAKC's housing management software. Ensures employees obtain appropriate levels of end user training.
- Develops and maintains the Authority's intranet systems and internal networks, servers, and storage devices. Leads, researches, and supports initiatives in cloud computing.

The Desired Applicant

- Bachelor's Degree in information technology, computer science, or related field
- A minimum of five (5) years of progressively responsible experience in network, hardware and software troubleshooting, or computer maintenance.
- Must have the ability to earn technical certifications as required by assigned tasks.
- Must have two (2) years cloud computing experience.
- Must have a background in developing and leading technology staff.
- Must possess a valid driver's license and be insurable under the Authority's plan.

An equivalent combination of education and experience may be considered.

What HAKC Offers

- Compensation is commensurate with experience
- Health (HAKC pays 80% of premium); Section 125 Flexible Benefits Plan
- Life Insurance
- Paid vacation, holidays, and sick leave
- Retirement Plan, after six (6) month Introductory Period; Deferred Compensation Plan

To apply, please send a resume and cover letter to Human Capital Initiatives by email: recruit@humancapitalinitiatives.com. **Please include the job title "Manager of Information Technology" in the subject line of your email. Do not contact the HAKC directly regarding this position.**

The Housing Authority of Kansas City is an Equal Opportunity Affirmative Action employer. Minorities, individuals with disabilities, and others are encouraged to apply.